

State Copy: \_\_\_\_\_  
Agency Copy: \_\_\_\_\_  
Purchase Order #: FBE 50903  
CFDA#: \_\_\_\_\_

## **AGREEMENT**

This contractual agreement is entered into for the period July 1, 2014 through June 30, 2015, by and between the State of Wisconsin represented by its Department of Health Services, on behalf of the Division of Mental Health and Substance Abuse Services, whose principle business address is 1 West Wilson Street, P. O. Box 7851, Madison, Wisconsin 53707-7851, hereinafter referred to as PURCHASER, and Adult Care Consultants, whose principal business address is 1486 Kenwood Drive, Menasha, Wisconsin 54952, hereinafter referred to as PROVIDER.

The Department of Health Services employee responsible for administration of this contract will be Jenny Fahey, whose principle business address is 1 West Wilson Street P.O. Box 7851, Madison, Wisconsin 53707-7851. In the event that the Contract Administrator is unable to administer this agreement, Purchaser will contact Provider and designate a new Contract Administrator.

WHEREAS, Purchaser wishes to purchase services from Provider as it is authorized to do so by Wisconsin law; and

WHEREAS, Provider is engaged in furnishing the desired services;

NOW, THEREFORE, in consideration of the mutual undertaking and agreements hereinafter set forth, Purchaser and Provider agree as follows:

### **I. SERVICES TO BE PROVIDED**

- A. A detailed description of the services to be provided and Provider's means of delivering them is included in Exhibit 1 (6 page(s)) which is attached to and incorporated in this contract by reference.
- B. No services are to be provided until an official State of Wisconsin Purchase Order is issued by Purchaser to Provider.

### **II. COST OF SERVICES**

- A. Payment for services provided in accordance with the terms and conditions of this contract shall not exceed \$899,921 based on an average daily population of 72.
- B. A detailed budget breakdown and explanation is included in Exhibit 2 (1 page(s)) which is attached to and incorporated in this contract by reference.

### **III. PAYMENT FOR SERVICES**

- A. Payment to Provider shall be initialized upon receipt of an invoice itemizing expenditures.
- B. Invoices shall be sent to Purchaser's Contract Administrator, who will verify the appropriateness and necessity of the expenditures and forward to the proper office for payment.
- C. Provider shall return to Purchaser any funds paid to Provider in excess of the allowable costs of services provided under this agreement. If Provider fails to return funds paid by Purchaser in excess of the allowable cost of the services provided, Purchaser may recover from Provider any money paid in excess of the conditions of this agreement from subsequent payments made by Purchaser to Provider or may recover such funds by any legal means.

2. The Provider agrees that it will comply with all Equal Opportunity Requirements under Title VI and VII of the Civil Rights Act of 1964, Sections 503 and 504 of the Rehabilitation Act of 1973, Title VI and XVI of the Public Health Service Act, the Age Discrimination in Employment Act of 1967, the Age Discrimination Act of 1975, the Omnibus Reconciliation Act of 1981, the American with Disabilities Act (ADA) of 1990, the Wisconsin Fair Employment Act and applicable amendments and other Federal Civil Rights laws listed in the CRC Plan. If Purchaser received a Civil Rights Letter of Assurance during the previous year that covers the applicable compliance period, the Provider need not submit a new Letter of Assurance. The Provider will further insure that:
  - a. No otherwise qualified person will be excluded from participation in, be denied the benefits of, or otherwise be subjected to discrimination in any manner on the basis of age, race, religion, color, sex, national origin disability (USDA-FNS program funding protects political belief or political affiliation when Food Stamp Act funding is received). This policy covers eligibility for and access to service delivery, and treatment in all programs and activities. All employees of the Provider are expected to support goals and programmatic activities relating to nondiscrimination in service delivery.
  - b. No otherwise qualified person shall be excluded from employment, be denied the benefits of employment or otherwise be subjected to discrimination in employment in any manner or team of employment on the basis of age, arrest record, color, conviction record, disability or association with a person with a disability, honesty testing, genetic testing, marital status, military service membership, national origin or ancestry, political beliefs, pregnancy or childbirth, race, religion, sex, sexual orientation, and use or non-use of lawful products outside of working hours. Unless otherwise exempted under Executive Order 11246, as amended, and Section 503 of the Rehabilitation of 1973, or if the Provider is considered to be a Federal Contractor, the Provider assures that it will comply with these requirements. All employees are expected to support goals and programmatic activities relating to non-discrimination in employment.
  - c. The Provider shall post its Equal Opportunity Policy, the name of the Equal Opportunity Coordinator and the Limited English Proficiency Coordinator when the Provider is engaged in the provision of service delivery. The discrimination complaint process must be posted in conspicuous places available to applicants and recipients of services. The complaint process will be according to Purchaser's standards. The compliant process notice shall be translated into the major primary languages of the limited English Proficient (LEP) participants in the service area when the Provider is engaged in providing services. The notice will announce the availability of free oral interpretation for services if needed. The Provider shall not request interpretation services from family members, friends and minors. However, the participant may request a family member or friend to serve as interpreter. Under no circumstance will a minor be allowed to serve as interpreter.
  - d. The Provider agrees to comply with the Purchaser's guidelines for ensuring Access and Equal Opportunity in Service Delivery and Employment by Recipients of Federal and State Funded Programs, Services and Activities issued by the State of Wisconsin, Department of Health Services, Department of Children and Families and Department of Workforce Development; which can be found on the following website: <http://dhs.wisconsin.gov/civilrights/CRC/requirements.htm>.
  - e. The Purchaser will monitor the CRC of the Provider. The Purchaser may conduct reviews to ensure that the Provider is ensuring compliance by its subcontractors or grantees according to guidelines in the State of Wisconsin Department of Health Services, Department of Children and families and Department of Workforce Development most recent CRC Plan requirements. The Provider agrees to comply with Civil Rights monitoring reviews, including allowing the examination of records

The State of Wisconsin Ethics Board  
44 E. Mifflin St., Ste 601  
Madison, WI 53703

Telephone (608) 266-8123.

- E. Foreign corporations (corporations other than a Wisconsin corporation) which become a party to a contract must possess a certificate of authority from the Wisconsin Secretary of State and must have and continuously maintain a registered resident agent, and otherwise conform to all requirements of Chapter 180, Wisconsin Statutes, relating to foreign corporations.

#### **VIII. PROPERTY MANAGEMENT REQUIREMENTS**

- A. If this agreement results in a book or other material, Purchaser reserves a royalty-free, non-exclusive irrevocable license to reproduce, publish or otherwise use, and to authorize others to use, all material from the approved program.
- B. Any discovery or invention arising out of, or developed in the course of work aided by this agreement, shall be promptly and fully reported to the Purchaser.

#### **IX. RECORDS**

- A. Provider shall maintain such records as required by State and Federal law.
- B. Provider will allow inspection of records and programs, insofar as is permitted by State and Federal law, by representatives of Purchaser and its authorized agents, and Federal agencies, in order to confirm Provider's compliance with the specifications of this contract.
- C. Provider agrees to retain and make available to Purchaser all program and fiscal records for six (6) years after end of contract period.
- D. The use or disclosure by any party of any information concerning eligible individuals who receive services from Provider for any purpose not connected with the administration of Provider's or Purchaser's responsibilities under this contract is prohibited except with the informed, written consent of the eligible individual or the individual's legal guardian.

#### **X. Privacy And Confidential Information**

This Section is in addition to the responsibilities and obligations imposed on the Provider through any Business Associate Agreement between the State and the Provider. In the event of a conflict between this Section and the BAA, the BAA will have precedence.

##### **A. Definitions**

##### **1. Confidential Information**

Confidential Information means all tangible and intangible information and materials accessed or disclosed in connection with this Agreement, in any form or medium (and without regard to whether the information is owned by the State or by a third party), that satisfy at least one of the following criteria:

- Personally Identifiable Information;
- Individually Identifiable Health Information;
- non-public information related to the State's employees, customers, technology (including data bases, data processing and communications networking systems), schematics, specifications, and all information or materials derived therefrom or based thereon; or
- information designated as confidential in writing by the State.

### C. Limitations on Obligations

The obligations of confidentiality assumed by Provider pursuant to this Agreement shall not apply to the extent Provider can demonstrate that such information:

is part of the public domain without any breach of this Agreement by Provider;

- is or becomes generally known on a non-confidential basis, through no wrongful act of Provider;
- was known by Provider prior to disclosure hereunder without any obligation to keep it confidential;
- was disclosed to it by a third party which, to the best of Provider's knowledge, is not required to maintain its confidentiality;
- was independently developed by Provider; or
- is the subject of a written agreement whereby the State consents to the disclosure of such Confidential Information by Provider on a non-confidential basis.

### D. Legal Disclosure

If Provider or any of its Representatives shall be under a legal obligation in any administrative, regulatory or judicial circumstance to disclose any Confidential Information, Provider shall give the State prompt notice thereof (unless it has a legal obligation to the contrary) so that the State may seek a protective order or other appropriate remedy. In the event that such protective order is not obtained, Provider and its Representatives shall furnish only that portion of the information that is legally required and shall disclose the Confidential Information in a manner reasonably designed to preserve its confidential nature.

### E. Unauthorized Use, Disclosure, or Loss

If Provider becomes aware of any threatened or actual use or disclosure of any Confidential Information that is not specifically authorized by this Agreement, or if any Confidential Information is lost or cannot be accounted for, Provider shall notify the State's (Contract Manager/Contact Liaison/Privacy Officer) within the same business day the Provider becomes aware of such use, disclosure, or loss. Such notice shall include, to the best of the Provider's knowledge at that time, the persons affected, their identities, and the Confidential Information disclosed.

The Provider shall take immediate steps to mitigate any harmful effects of the unauthorized use, disclosure, or loss. The Provider shall reasonably cooperate with the State's efforts to seek appropriate injunctive relief or otherwise prevent or curtail such threatened or actual breach, or to recover its Confidential Information, including complying with a reasonable Corrective Action Plan.

If the unauthorized use, disclosure, or loss is of Personally Identifiable Information, or reasonably could otherwise identify individuals, Provider shall, at its own cost, take any or all of the following measures that are directed by the State as part of a Corrective Action Plan:

Notify the affected individuals by mail or the method previously used by the State to communicate with the individual. If the Provider cannot with reasonable diligence determine the mailing address of the affected individual and the State has not previously contacted that individual, the Provider shall provide notice by a method reasonably calculated to provide actual notice.

Notify consumer reporting agencies of the unauthorized release.

Offer credit monitoring and identity theft insurance to affected individuals from a company, and under terms, acceptable to the State for one year from the date the individual enrolls in credit monitoring.

The State may conduct a compliance review of the Provider's security procedures to protect Confidential Information under Section \_ (the audit section) of this Agreement.

#### H. Survival

This Section shall survive the termination of the Agreement.

### XI. CONTRACT REVISIONS AND/OR TERMINATION

- A. Failure to comply with any part of this agreement may be considered cause for revision, suspension or termination of this contract.
- B. This contract or any part thereof may be renegotiated in such circumstances as:
  - increased or decreased volume of services;
  - changes required by State or Federal law or regulations, or court action; or
  - monies available affecting the substance of this contract.
- C. Revision of this agreement may be made by mutual agreement. The revision will be effective only when the Purchaser and the Provider attach an addendum or amendment to this agreement which is signed by the authorized representatives of both parties, except in circumstances in which increased caseload or award amount, where such increase in funds is for the same purpose as originally agreed upon, the agreement may be amended by a unilateral amendment made by the Purchaser.
- D. This contractual agreement can be terminated by a 30-day written notice by either party.
- E. Provider shall notify Purchaser whenever it is unable to provide the required quality or quantity of services specified. Upon such notification, Purchaser shall determine whether such inability will require revision or cancellation of this agreement.
- F. If Purchaser finds it necessary to terminate this agreement prior to the stated expiration date for reason other than non-performance by Provider, actual costs incurred by Provider may be reimbursed for an amount determined by mutual agreement of both parties.

### XII. RESOLUTION OF DISPUTES

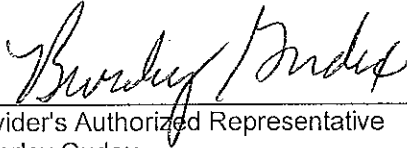
Provider may appeal decisions with Purchaser in accordance with Chapter 788, Wis. Stats.

### XIII. INDEMNITY AND INSURANCE

- A. Provider agrees that it will at all times during the existence of this agreement indemnify Purchaser against any and all loss, damages, and costs of expenses which Purchaser may sustain, incur, or be required to pay by reason of any eligible client's suffering personal injury, death, or property loss resulting from Provider's acts or omissions while any eligible client is participating in or receiving the care and services to be furnished by Provider under this agreement; however, the provisions of this paragraph shall not apply to liabilities, losses, or charges, costs, or expenses caused by Purchaser.
- B. Provider agrees that, in order to protect itself as well as Purchaser under the indemnity agreement provision set forth in above paragraph, Provider will at all times during the terms of this agreement keep in force a liability insurance policy issued by a company authorized to do business in the State of Wisconsin and licensed by the Wisconsin Insurance Department. Within thirty (30) days of the execution of this agreement, Provider shall furnish Purchaser with written verification of the existence of such insurance. In the event of any action, suit, or proceedings against Purchaser upon any matter herein indemnified against, Provider shall within five (5) working days, cause notice in writing thereof to be given to Purchaser by certified mail, addressed to its post office address.

#### XVI. TIMELY CONTRACT SIGNING

This agreement becomes null and void if the time between the earlier dated signature and the later dated signature on this agreement (or addendum) exceeds sixty (60) days inclusive of the two signature dates.



Provider's Authorized Representative  
Beverley Gudex  
President

6.30.14

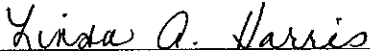
Date



Purchaser's Contract Administrator  
Jennifer Fahey  
Contract Administrator

6/24/14

Date



Purchaser's Authorized Representative  
Linda Harris, Administrator  
Division of Mental Health and Substance Abuse Services  
Department of Health Services

6/24/14

Date

# EXHIBIT 1      FY 15- Program Goals

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## Department of Health Services

### *Division of Mental Health and Substance Abuse Services*

#### Community Forensic Services

#### 1.0

#### PROGRAM GOALS

- 1.1 The program goals for the Conditional Release Program for persons committed as Not Guilty by Reason of Mental Disease or Defect who have been conditionally released into the community are as follows:
  - 1.1.1 To provide access to court ordered mental health services by assuring immediate linkages to mental health services in order to insure immediate treatment and supervision.
  - 1.1.2 To provide forensic knowledge and expertise to community mental health providers, court system and probation/parole agents through ongoing training and consultation.
  - 1.1.3 To provide extensive case management services and coordination of treatment planning with the county departments as commitments to DHS expire.

#### 2.0

#### SERVICES TO BE PROVIDED

- 2.1 In order to meet program goals, the Provider must comply with the quality criteria established by the Community Forensic Services unit. Provide and be able to demonstrate competence in the delivery of the services set forth below. The DHS Contract Administrator will evaluate the Provider's compliance through the use of a Community Forensic Services Conditional Release Program Monitoring Plan, see **Exhibit 3 and Exhibit 5**. Services include:
  - 2.1.1 Mobile, community based treatment founded on individual client need, demonstrated through the client treatment plan, including:
    - 2.1.1.1 Case management based on individual client need
    - 2.1.1.2 CSP services based on individual need

## EXHIBIT 1      FY 15- Program Goals

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**2.1.5** Individual Service Plan (ISP) must be developed in writing and submitted to Purchaser (Community Forensic Service Specialist) within 90 days of admission into the conditional release program, and reviewed not less than every six months. ISP's must address the following items or include a statement why an item is not addressed:

- 2.1.5.1      Individualized assessment (including required: suicide risk assessment and psycho-social, trauma screen and Optional: AODA, HCR-20 or Sex Offender Assessments of client needs/strengths/goals.
- 2.1.5.2      Psychosocial rehabilitation services, including AODA and supported employment/vocational programming.
- 2.1.5.3      Monitoring of symptom status.
- 2.1.5.4      Psychotropic medication management, administration and monitoring, including documented frequency of MD appointments and plan for administration monitoring if applicable.
- 2.1.5.5      Coordination of treatment goals and court ordered conditions and DOC DCC case specific rules of supervision.
- 2.1.5.6      Clear expectations of number of contacts expected with DOC DCC agent and format of contacts (phone, one to one, team, etc.). Plan should clearly identify frequency of meetings with DCC agent, frequency of HVs, UAs, etc.
- 2.1.5.7      Residence issues, including time lines for transitioning from CBRF or other supervised living to independent setting. Time lines will be established in consultation with DHS Contract Administrator.
- 2.1.5.8      Ability to pay issues, as deemed appropriate.
- 2.1.5.9      Defined achievable and relevant goals which include specific treatment approaches/interventions, responsible parties, measurable goals and time lines. The goal outcomes will be specific and stated in the ISP for each of the above items including frequency of therapy appointments, etc.

**2.1.6** Progress reports will be written and submitted to Purchaser every three months. Reports will reflect summary of



## **EXHIBIT 1      FY 15- Program Goals**

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- 2.1.8** Comprehensive Transition Plan must be developed in writing and submitted to the court. The court requires a plan and a request for discharge order 60 days prior to the maximum release date. Preparation of the plan must be initiated not later than 90 days prior to maximum release date. A copy of this plan will be submitted to the Purchaser. The transition plan must include:
  - 2.1.8.1** Services client will need after discharge from commitment.
  - 2.1.8.2** Detailed plan for county of residence to assume responsibility for provision of services with indication the county of residence has been involved in development of the transition plan.
  - 2.1.8.3** Consideration of possible commitment to county of residence 51.42 board under Ch. 51/55 at expiration of 971.17 commitment.
  - 2.1.8.4** Treatment provider's evaluation of client's willingness to comply with ongoing mental health services; assessment of county's of residence willingness and preparedness to work with client; transition concerns.
- 2.1.9** Written Crisis Response Plan must be available both in the client file, and on-site at each sub-contracted entity. The plan must include crisis response for regular working hours and after hours. It must include at a minimum:
  - 2.1.9.1** DCC agent name and phone number
  - 2.1.9.2** DCC agent supervisor name and phone number
  - 2.1.9.3** Local law enforcement phone numbers
  - 2.1.9.4** Provider name and phone number, including emergency contact information.
  - 2.1.9.5** Specific plan for handling emergency situations, including specifics about whom to contact and where the client is to be taken if emergency inpatient psychiatric hospitalization is required.
- 2.1.10** Pre-Dispositional Investigation Reports (PDI) will be completed and presented to court in accordance with court

## Exhibit 2- FY 15 Budget

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### Adult Care Consultants

A total budget amount of \$ 899,921 is available over the period July 1, 2014 through June 30, 2015.

Payments will be made based upon actual expenditure reports submitted monthly by the proposer in accordance with the terms of the RFB and contract.

Allowable costs are: Clinical salaries/benefits; support services salaries/benefits; insurance/liability; training/professional fees; rent/occupancy; equipment; supplies; postage; telephone; travel; contract costs, miscellaneous costs and indirect administrative costs.

Funds may be used to purchase capital equipment with prior written approval from the Division of Mental Health and Substance Abuse Services. Capital equipment costs are defined as all costs associated with the acquisition of assets having a value in excess of \$5000, and a useful life in excess of one year. Funds can be used to purchase/rent supplies such as adaptive and communication equipment, and make housing modifications.

Funds cannot be used to supplant current salaries. Funding is for the provision of services and administrative costs of running the program. Indirect administrative costs related to management and supervision of CR. These costs must not exceed 8% of direct contract costs during the 12-month (one-year) contract period.

## **EXHIBIT 3 FY 15 Conditional Release Monitoring Plan**

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### **WISCONSIN DEPARTMENT OF HEALTH SERVICES**

#### **Division of Mental Health and Substance Abuse Services**

#### **Community Forensic Services**

#### **Conditional Release Program**

#### **Conditional Release Monitoring Plan**

In order to meet the Conditional Release program goal of providing support and direction to the service delivery team, a monitoring plan has been developed. The Forensic Services Specialists will review client files periodically in each of our five regions.

Forensic Services Specialists will schedule times to visit the office of each regional provider to accomplish this monitoring task. They will need access to all client files and a workspace in which to operate the laptop computers. A computer-generated report will be produced on each file reviewed. Providers will receive copies of these reports for their general information and a summary report outlining the monitoring results and recommendations.

The following four general areas will be monitored: assessment, treatment plan, face to face contacts and other. Please review the quality criteria. You may contact Jenny Fahey at 608-266-7793 or Janeen Meyer at 608-266-5677 if you have any questions about the monitoring plan or the quality criteria.

## EXHIBIT 3 FY 15 Conditional Release Monitoring Plan

10. Offense Description Leading to (971.17) Commitment? **CRITERIA:** There is documentation that describes the offense in detail and/or a copy of the Criminal Complaint is in the file.
11. Suicide Risk Assessment? **CRITERIA:** There is documentation of results of a completed assessment upon admission and protocol was followed, at each six month treatment plan review and when there is a crisis or significant loss in the client's life (IE when placed in custody at the jail or MHI) and when the case manager determines a need based on concerns related to suicide risk.

### EXHIBIT 3 FY 15 Conditional Release Monitoring Plan

12. Vocational services? **CRITERIA:** Current employment and/or educational status are identified including address, type of work, hours of work, wages and benefits. There is documentation that this area has been assessed and a plan is in place if needed or a statement that service is not needed. Plan will identify service needed, provider, frequency and duration of service, and other supports such as job coach, DVR, placement services, etc. See #3, 7 & 8.
13. Counseling services? **CRITERIA:** There is documentation that the mental health needs have been assessed and a plan is in place if needed or a statement that service is not needed. Plan will identify counseling service needed, provider, frequency and duration of service. See #3, 7 & 8.
14. Outside reimbursement? **CRITERIA:** There is documentation that fiscal needs have been assessed and that all available income sources and amounts are identified.
15. Suicide precautions? **CRITERIA:** There is documentation of the level of risk and a plan that describes the intervention and/or treatment approach per suicide protocol, if needed or a statement that service is not needed. Plan will identify service needed, provider, frequency and duration of service and any other supports.

## EXHIBIT 3 FY 15 Conditional Release Monitoring Plan

### "OTHER" QUALITY CRITERIA

1. Are the conditional release rules, conditions and modifications included? CRITERIA: There is a copy of the current list of standard conditional release rules (F-25614) and additional client specific rules imposed by the assigned agent.
2. Are the progress notes related to the goals? CRITERIA: Progress notes are written in behavioral terms and address progress toward the specified treatment goal. Preferably, they document the client's response to the specified treatment approach.
3. Frequency of progress note? CRITERIA: Drop down menu is self-explanatory.
4. Is there a continuing care plan? CRITERIA: In discharged client files, there is documentation that a comprehensive plan has been developed with input from DOC, the 51 system from the client's county of residence, the client and the regional provider. This plan addresses client's continuing treatment needs and identifies service providers. In client files within six months of MR date, there is documentation that a continuing care plan is in progress with input from DOC, 51 system, client and the regional provider.
5. Is documentation of subcontractors' role included in the treatment goals and actions? CRITERIA: All subcontractors' contributions to the treatment plan are documented using the treatment plan quality criteria.
6. Is there a crisis plan? CRITERIA: There is documentation of a comprehensive crisis plan in the treatment plan, subject to six month reviews and evidence that all providers are familiar with this plan and know exactly what to do and who to call if an emergency situation develops.

**EXHIBIT 4-4b CONDITIONAL RELEASE MANDATORY INVOICE FORMAT**

Definitions  
(revised May 2014)

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<b>CATEGORY</b>	<b>COSTS FOR MONTH OF _____</b>	<b>COSTS TO DATE</b>
Clinical		
Salaries/benefits	_____	_____
Support Services		
Salaries/benefits	_____	_____
Insurance/liability	_____	_____
Training/pro fees	_____	_____
Rent/occupancy	_____	_____
Equipment	_____	_____
Supplies	_____	_____
Postage	_____	_____
Telephone	_____	_____
Travel	_____	_____
Contract Costs	_____	_____
Miscellaneous Costs	_____	_____
Indirect Admin Costs	_____	_____
<b>TOTALS</b>	_____	_____

## EXHIBIT 4-4b CONDITIONAL RELEASE MANDATORY INVOICE FORMAT

### Definitions (revised May 2014)

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The following information will be identified for each client on supplemental documentation to be submitted to DHS monthly with the standard invoice.

- **Adult Family Home:** Informal residential setting with one family or agency simulating a family. May involve 1-2 clients. Highly individualized for high-need clients that may not be appropriate for traditional group homes.
- **Counseling:** SCRAM, 1:1 or group AODA, MH, vocational or other treatment oriented service involving processing thoughts, feelings and problem resolution.
- **CBRF:** Residential setting with a larger group of clients (typically 4 or more), provides uniform structure for all clients, including supervision of light housekeeping duties, self care, meal preparation, leisure activities, etc. May include skill-building activities.
- **Day Services:** Time structuring, leisure programs, skill building groups and other activities, away from the client's residence, identified in the ISP with staff oversight and direction.
- **Medication, management & monitoring:** Includes cost of medications and services related to supervised administration, blood draws and laboratory costs to measure therapeutic levels.
- **Rent/Supported Apartment:** Includes rent, rent supplements and mentoring services to facilitate successful apartment living.
- **Transportation:** Includes bus passes, taxi and other transport services to facilitate client participation in court ordered treatment programs, employment, case manager directed activities and supervision meetings.
- **Utilities:** Cost of electricity, gas, water and temperature control. May include phone if on EMP.
- **Vocational:** Cost of sheltered work, supported employment, placement services and prevocational activities that support clients' job readiness and job seeking. May also include educational services relevant to job acquisition.
- **Client support/allowance:** Costs for allowance, incentive plans, household items, basic hygiene necessities, etc.
- **AODA Residential:** Residential setting for treatment of AODA issues.



## Exhibit #5 - FY15 Contract Deliverables

Conditional Release (CR) Contract Deliverables FY15	Performance Expectation	Performance Standards	Data Source, Collection, Method and Application
<b>Outcome #1</b>	Conditional Release clients will be financially self-sustained to the extent possible.	At 9 months of placement on CR, 95% of the new clients will have a reduction in the cost of their care, which may assist in clients becoming more financially self-sustained.	Contract Deliverable Spreadsheet  <i>Only new clients' granted CR in July, August &amp; September 2014 will be measured by looking at the initial cost of care and their cost of care 9 months later. That time period was chosen in order to gather a full 9 months of data.</i>
<b>Outcome #2</b>	<p>Conditional Release Clients participate in meaningful daily activities.</p> <p>Meaningful activities include all of the following, and the time involvement can be a composite of all elements:</p> <ul style="list-style-type: none"> <li>• Competitive employment for clients who are able to work</li> <li>• Structured employment, including sheltered, supported or volunteer activities</li> <li>• Educational or vocational training</li> <li>• Treatment or treatment related activities</li> <li>• Other similar or related activities</li> </ul>	<p>90% of the clients in the CR Program will be involved in meaningful daily activities.</p> <p>Meaningful activities will be discussed and implemented as a goal on client ISPs (individual service plans).</p>	Contract Deliverable Spreadsheet
<b>Outcome #3</b>	Justifications for all clients placed in CBRFs are completed with DHS staff.	Prior to discharge from the CR Program, 75% of the clients who were residing in a CBRF or Adult Family Home when they were placed on Conditional Release move to a less structured living situation.	CBRF Tracking Spreadsheet, Monthly Bills  <i>DHS Conditional Release Specialists will track all clients in CBRFs.</i>

Contract Name: **Conditional Release**  
Contract Number: Enter text

## **BUSINESS ASSOCIATE AGREEMENT**

### **With Contract**

This Business Associate Agreement is incorporated into the Underlying Contract known as **Conditional Release** and is made between the Wisconsin Department of Health Services, **Division of Mental Health and Substance Abuse Services** ("Covered Entity"), and the **Adult Care Consultants** ("Business Associate"), collectively the "Parties."

This Agreement is specific to those services, activities, or functions performed by the Business Associate on behalf of the Covered Entity when such services, activities, or functions are covered by the Health Insurance Portability and Accountability Act of 1996 (HIPAA), including all pertinent regulations (45 CFR Parts 160 and 164) issued by the U.S. Department of Health and Human Services. Services, activities, or functions covered by this Agreement include, but are not limited to:

**See exhibits 1 and 2, attached.**

**Note: This contract for outpatient competency evaluation involves the collection and creation of health information protected by the federal HIPPA regulations and confidential treatment information protected under § 51.30, Wis. Stats.**

The Covered Entity and Business Associate agree to modify the Contract to incorporate the terms of this Agreement and to comply with the requirements of HIPAA addressing confidentiality, security, and the transmission of individually identifiable health information created, used, or maintained by the Business Associate during the performance of the Contract and after Contract termination. The parties agree that any conflict between provisions of the Contract and the Agreement will be governed by the terms of the Agreement.

### **1. DEFINITIONS**

The following terms used in this Agreement shall have the same meaning as those terms in the HIPAA Rules: Breach, Data Aggregation, Designated Record Set, Disclosure, Health Care Operations, Individual, Minimum Necessary, Notice of Privacy Practices, Protected Health Information, Required by Law, Secretary, Security Incident, Subcontractor, Unsecured Protected Health Information, and Use.

Specific Definitions:

- a. Business Associate: "Business Associate" shall generally have the same meaning as the term "business associate" at 45 CFR 160.103 and, in reference to the party to this Agreement, shall mean Adult Care Consultants.
- b. Covered Entity: "Covered Entity" shall generally have the same meaning as the term "covered entity" at 45 CFR 160.103 and, in reference to the party in this Agreement, shall mean the Wisconsin Department of Health Services.
- c. HIPAA Rules: "HIPAA Rules" shall mean the Privacy, Security, Breach Notification, and Enforcement Rules at 45 CFR Part 160 and Part 164.

### **2. RESPONSIBILITIES OF BUSINESS ASSOCIATE**

- a. Business Associate shall not use or disclose any Protected Health Information except as permitted or required by the Agreement, as permitted or required by law, or as otherwise authorized in writing by the Covered Entity, if done by the Covered Entity. Unless otherwise limited herein, Business Associate may use or disclose Protected Health Information for Business Associate's proper management and administrative services, to carry out legal responsibilities of Business Associate, and to provide data aggregation services relating to health care operations of the Covered Entity if required under the Agreement.
- b. Business Associate shall not request, use, or disclose more than the minimum amount of Protected Health Information necessary to accomplish the purpose of the use or disclosure.

Beth Dodsworth  
1 W. Wilson Street, Room 850,  
Madison, WI 53707  
(608) 267-7705  
Beth.Dodsworth@dhs.wisconsin.gov  
Enter text  
Enter text  
Enter text

c/o Office of Legal Counsel  
Department of Health Services  
1 W. Wilson Street  
Madison, WI 53707  
608-266-5484

Department of Health Services  
1 W. Wilson Street  
Madison, WI 53707  
608-261-8310

#### **5. USE OR DISCLOSURE OF PROTECTED HEALTH INFORMATION BY SUBCONTRACTORS OF THE BUSINESS ASSOCIATE**

In accordance with 45 CFR 164.502(e)(1) and 164.308(b), if applicable, the Business Associate shall ensure that any subcontractors that create, receive, maintain, or transmit Protected Health Information on behalf of the Business Associate agree to the same restrictions, conditions, and requirements that apply to the Business Associate with respect to such information.

#### **6. COMPLIANCE WITH ELECTRONIC TRANSACTIONS AND CODE SET STANDARDS**

If the Business Associate conducts any Standard Transaction for, or on behalf of, a Covered Entity, the Business Associate shall comply, and shall require any subcontractor or agent conducting such Standard Transaction to comply, with each applicable requirement of Title 45, Part 162, of the Code of Federal Regulation. The Business Associate shall not enter into, or permit its subcontractors or agents to enter into, any Agreement in connection with the conduct of Standard Transactions for, or on behalf of, Covered Entity that:

- a. Changes the definition, Health Information condition, or use of a Health Information element or segment in a Standard;
- b. Adds any Health Information elements or segments to the maximum defined Health Information Set;
- c. Uses any code or Health Information elements that are either marked "not used" in the Standard's Implementation Specification(s) or are not in the Standard's Implementation Specifications(s); or
- d. Changes the meaning or intent of the Standard's Implementations Specification(s).

#### **7. ACCESS TO PROTECTED HEALTH INFORMATION**

At the direction of the Covered Entity, the Business Associate agrees to provide access, in accordance with 45 CFR 164.524, to any Protected Health Information held by the Business Associate, which Covered Entity has determined to be part of Covered Entity's Designated Record Set, in the time and manner designated by the Covered Entity. This access will be provided to Covered Entity, or (as directed by Covered Entity) to an Individual, in order to meet requirements under the Privacy Rule.

#### **8. AMENDMENT OR CORRECTION TO PROTECTED HEALTH INFORMATION**

At the direction of the Covered Entity, the Business Associate agrees to amend or correct Protected Health Information held by the Business Associate, which the Covered Entity has determined is part of the Covered Entity's Designated Record Set, in the time and manner designated by the Covered Entity in accordance with 45 CFR 164.526.

#### **9. DOCUMENTATION OF DISCLOSURES OF PROTECTED HEALTH INFORMATION BY THE BUSINESS ASSOCIATE**

The Business Associate agrees to document and make available to the Covered Entity, or (at the direction of the Covered Entity) to an Individual, such disclosures of Protected Health Information to respond to a proper request by the Individual for an accounting of disclosures of Protected Health Information in accordance with 45 CFR 164.528.

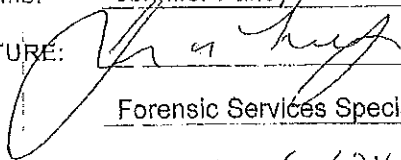
#### **10. INTERNAL PRACTICES**

The Business Associate agrees to make its internal practices, books, and records relating to the use and disclosure of Protected Health Information available to the Covered Entity, or to the federal Secretary of Health and Human Services (HHS) in a time and manner determined by the Covered Entity or the HHS Secretary, or designee, for purposes of determining compliance with the requirements of HIPAA.

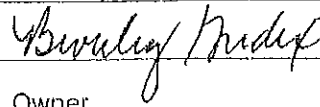
- a. Indemnification for Breach. Business Associate shall, to the extent allowed by Wisconsin law, indemnify the Covered Entity for costs associated with any Incident arising from the acquisition, access, use, or disclosure of Protected Health Information by the Business Associate in a manner not permitted under HIPAA Rules.
- b. Automatic Amendment. This Agreement shall automatically incorporate any change or modification of applicable state or federal law as of the effective date of the change or modification. The Business Associate agrees to maintain compliance with all changes or modifications to applicable state or federal law.
- c. Interpretation of Terms or Conditions of Agreement. Any ambiguity in this Agreement shall be construed and resolved in favor of a meaning that permits the Covered Entity and Business Associate to comply with applicable state and federal law.
- d. Survival. All terms of this Agreement that by their language or nature would survive the termination or other conclusion of this Agreement shall survive.

IN WITNESS WHEREOF, the undersigned have caused this Agreement to be duly executed by their respective representatives.

COVERED ENTITY

Division of Mental Health and  
Substance Abuse Services  
Print Name: Jennifer Fahey  
SIGNATURE:   
Title: Forensic Services Specialist  
Date: ~~Choose date~~ 6/24/14

BUSINESS ASSOCIATE

Adult Care Consultants  
Beverley Gudex  
Print Name: Beverley Gudex  
SIGNATURE:   
Title: Owner  
Date: 6/24/2014